

TIME

	SMALL LUNCH RM 12 ppl	BOARDROOM 15 ppl	IT TRAINING ROOM 12 ppl	LARGE LUNCH ROOM 30 ppl	TRAINING ROOM ppl	60
7:30 AM 8:00 AM	PANCAKE BREAKFAST					
8:30 AM	<p>8:30am - 11:30 am TD BANK MERCHANT Topic: The relationship WDDC has with TD Merchant Solutions is intended to bring our members substantial savings for clinic merchant hand held transactions. Clinics looking for updated terminals or on-site evaluations are welcome!</p>	<p>8:30am - 10:30 am CYBER SECURITY Topic: Appropriate risk controls for your business through technology. Cyber security technology solutions maximizing your technology investment.</p>	<p>8:30am - 10:00 am CORNERSTONE Electronic bridge Ordering / basic inventory setup / basic navigation of system</p>	<p>8:30am - 11:30 am HUMAN RESOURCE Topic: Generations in Force Defining the generations / Reviewing common attributes for each generation / Aging workforce implications / Understanding and managing the generational differences in the workplace, including tools to help with communication, motivation, and developing/maintaining a multi-generation team environment</p>	<p>8:30am - 11:30 am Veterinary Practice & Social Media How to write effective posts, dealing with negativity on social media, control settings, analytics, bylaws, tips, etc. Educating Clients on changes to PDL & Antimicrobials (resources, VCPR/regulations, keeping the whole team speaking the same message, tips on educating clients in person and on social media). Marijuana legalization (same general topics as above. Open for questions and answers!</p>	
9:00 AM						
9:30 AM						
9:45 AM						
10:00 AM						
10:30 AM						
10:45 AM						
11:00 AM		<p>10:30am - 12:00pm Steps to self assessing your business service tax</p>	<p>10:30am - 12:00 noon AVIMARK Electronic bridge Ordering / basic inventory setup / basic navigation of system</p>			
11:30 AM						
12:00 PM	LUNCH - served in the main warehouse					
1:00 PM	<p>1:30pm - 4:30 pm TD BANK MERCHANT SAVINGS Topic: The relationship WDDC has with TD Merchant Solutions is intended to bring our members substantial savings for clinic merchant hand held transactions. Clinics looking for updated terminals or on-site evaluations are welcome!</p>	<p>1:00pm - 3:00pm CYBER SECURITY Topic: Appropriate risk controls for your business through technology. Cyber security technology solutions maximizing your technology investment.</p>	<p>1:00pm - 2:30pm IMPROMED - Electronic bridge Ordering / basic inventory setup / basic navigation of tool</p>	<p>1:30pm - 4:30pm HUMAN RESOURCE Topic: Generations in Force Defining the generations / Reviewing common attributes for each generation / Aging workforce implications / Understanding and managing the generational differences in the workplace, including tools to help with communication, motivation, and developing/maintaining a multi-generation team environment</p>	<p>1:30pm - 4:30pm Veterinary Practice & Social Media How to write effective posts, dealing with negativity on social media, control settings, analytics, bylaws, tips, etc. Educating Clients on changes to PDL & Antimicrobials (resources, VCPR/regulations, keeping the whole team speaking the same message, tips on educating clients in person and on social media). Marijuana legalization (same general topics as above. Open for questions and answers!</p>	
1:30 PM						
1:45 PM						
2:00 PM						
2:30 PM						
2:45 PM						
3:00 PM						
3:30 PM						
3:45 PM		<p>3:15pm - 4:30pm Steps to self assesing your business service tax</p>	<p>3:00pm - 4:30pm PracticeVantage (WDDC Inventory Demo) looking to switch inventory programs, come have a basic navigation of the WDDC tool</p>			
4:00 PM						
4:30 PM						
5:00 PM						
5:30 PM	Banquet at Double Tree - cocktails at 5:30pm supper at 6:30pm					